

**Event Participation  
Terms and Conditions (T&C) Explanation (Translated)**

This document will constitute a part of the contract in the event that an agreement is established

**1. Event Participation Contract**

(1) "Event Participation Contract" (hereinafter referred to as the "Contract") refers to a contract that Curious Travel (hereinafter referred to as We/Our/Us) concludes with the customer (or participant) who participates in an event designed, distributed and operated by Curious Travel.

(2) The contents and conditions of the event are prescribed in the pamphlet (flyer), this T&C, or the final confirmation, to be provided to the customer prior to the start of the event.

**2. Application for the Contract**

(1) Customers who wish to apply for the event must fill out the application form.

(2) Contract is only concluded when We inform its acceptance of customer's application and the event price is paid in full.

**3. Special Considerations**

If the customer requires special care/consideration including the use of wheelchair or guide dog, physical disability, food or animal allergies and etc., the customer is required to inform Us, at the time of the application. We make an effort to take these into consideration, and the costs required for such consideration need to be borne by the customer.

**4. Change to the Contract**

In the event of natural disaster, war, riot, suspension of transportation and accommodation facilities, orders from public offices, or other reasons beyond the control of the Company to safely carry out the packaged tour, We may change or cancel the event. While We intend to explain about changes prior to the departure, depending on the level of emergency, explanation may take place afterwards.

**5. Replacement of the Customer (Participant)**

The customer may transfer the contract status to another person only with our consent. In such case, the customer may be charged a fee.

**6. Cancellation Fee**

(1) In case of cancellation by the customer, below cancellation fee is charged.

(2) If the customer does not pay the event price by the payment due date, We may cancel the contract. In such case, cancellation fee is charged to the customer.

(3) Change of event date, change of a whole or a part of itinerary caused by the customer is deemed as a cancellation of the contract and cancellation fee shall be charged to the customer accordingly.

**Cancellation Fee**

Cancelled Date/Time notified & received by Us	Fee
Up to 72 hours prior to the start of the event	None
Less than 72 hours until the start of the event	100% of the event price

## **7. Cancellation (Refusal) by Us**

We may cancel or refuse the Contract for following reasons.

- a. When it is recognized that the customer does not meet the gender, age, qualifications, skills, and other conditions for participation in the event specified in advance by Us.
- b. When it is recognized that the customer cannot withstand the event due to illness, absence of necessary caregivers, or other reasons.
- c. When it is recognized that the customer is likely to cause trouble to other customers or hinder the smooth implementation of group actions.
- d. When the customer requests an unreasonable burden regarding the contents of the contract.
- e. If the number of participants is less than the minimum number of participants stated in the pamphlet or website, in such case, We notify customers of the cancellation of the event by the end of 3 days before the event date.
- f. When the conditions for implementing the event specified in advance by Us are not fulfilled or extremely high possibility of no fulfilled.
- g. In the event of a natural disaster, war, riot, suspension of the provision of travel services such as transportation and accommodation facilities, orders from public offices, or other reasons beyond Our involvement, the safe and smooth implementation of travel in accordance with the travel schedule described in the pamphlet becomes impossible or there is an extremely high risk of becoming impossible.

In the event that the We cancel the Event Participation Contract for the reasons above, the full price of the event is refunded.

## **8. Our Responsibilities**

- (1) We shall not be liable for any injuries, illnesses, losses, thefts, or any other accidents that may occur to the customer during this event, except where caused by Us. If a customer causes damage to Us, and/or other customers, or third parties due to a breach of these terms and conditions, the customer shall indemnify for the damage. In the event of a dispute arising between the customers and other customers or third parties during this event, the customers shall resolve the dispute at their expense and responsibility, and We shall not be liable unless it is caused by Us.
- (2) We or Our arrangement agent intentionally or negligently causes damage to the customer, We shall be liable to compensate for the damage provided, however, that this shall be limited to cases in which We are notified within two weeks from the day following the occurrence of the damage.

## **9. Customer's Responsibilities**

- (1) In the event that We suffer damage due to the customer's willful misconduct or negligence, the customer must compensate for the damage.
- (2) The customer must promptly notify Us when itinerary of the event is different from the contract document provided.

## **10. Handling of Personal Information**

The personal information provided in the application/inquiry form will be used for communicating with the customer, and also to the extent necessary for the arrangement of services.

In addition, We may use customer's personal information for (1) communicating products, services, and campaigns, (2) requesting opinions after participating in the trip/activity, (3) questionnaires, (4) provision of promotional activities, and (5) preparation of statistical data.

This T&C is effective from December 1, 2023



Curious Travel  
(Shizuoka Prefecture Governor  
registered Travel Agent #3-712)